Task A

Identify the purpose of applications software.

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Task B

Use the table below to identify different types of application software, their associated brands and the purpose of each one.

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| **Type of software** | **Example brands** | **Purpose** |
| Word Processing Software |  |  |
| Presentation Software |  |  |
| Spreadsheet Software |  |  |
| Database Management Software |  |  |
| Diary Management Software |  |  |
| Desktop Publishing Software |  |  |
| Graphics editing Software |  |  |
| Animation Software |  |  |
| Audio editing Software |  |  |
| Video editing Software |  |  |
| Web authoring Software |  |  |
| Web browser Software |  |  |

Task B

A key part of the investigation phase is the feasibility report. Explain the purpose of a feasibility report.

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Task C

Part of this process is to investigate the problem. Complete table below to identify a wide range of investigation methods that could be used by the systems analyst. The first one has been done for you.

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| **Method** | **Purpose** |
| Business documents | The organisation could already in possession of a wide range of business documents which could relate to how the current system works which outlines processes which employees (users) should follow. |
| Interviews |  |
| Observation |  |
| Paper trail |  |
| Questionnaires |  |